

Booking Terms & Conditions

1. On receipt by us of your booking form and deposit we will reserve your holiday. Your booking is taken to be confirmed and accepted in respect of all persons travelling when we despatch our invoice to the person signing the booking form.
2. Your completed booking form showing all clients must be accompanied by a non-refundable deposit of £150.00 per person. The person signing the booking form confirms that he/she has the authority of all persons included in the holiday to make the booking on their behalf and that he/she has read and accepted these booking terms and conditions. The deposit is accepted as part payment towards the total cost of the holiday.
- 3(a) The balance of the holiday cost must be paid no later than 12 weeks before departure. If you book within 12 weeks of departure you must pay in full at the time of booking.
(b) If payment of the balance is not received by us at the due date, we reserve the right to cancel your booking, forfeit any deposit made and treat it as a cancellation in accordance with paragraph 5.
4. The price of your holiday is fully guaranteed.
5. In the event you cancel your confirmed booking, it can only be accepted in writing from the person who signed the booking form and the following will apply:

PERIOD BEFORE DEPARTURE	-	CANCELLATION CHARGE
MORE THAN 56 DAYS	-	DEPOSIT ONLY.
30-55 DAYS	-	50% OF TOTAL COST
LESS THAN 30 DAYS	-	100% OF TOTAL COST

- 6(a) All passport, visa and health certificate requirements are your responsibility and we accept no responsibility for any delay or expense incurred through any irregularity in your documents.
(b) We reserve the right immediately to terminate the services we are contractually obliged to provide to you if we, our employees or agents or any other appropriate person in authority in any place or any vehicle or craft, judge your behaviour to be likely to cause discomfort or harm to any other clients or property. If in the event of such behaviour you are prevented from travelling, by our carrier, our contractual obligations under these conditions will terminate immediately. In either case any appropriate cancellation fee will apply and we will not be liable to you for any refund or costs or damage you may incur.
7. FORCE MAJEURE: We will not be liable for any loss or delay occasioned by the following, STRIKES, RIOTS, POLITICAL UNREST, HOSTILITIES, WAR OR THREAT OF WAR, TERRORIST ACTIVITIES, INDUSTRIAL DISPUTES, FIRE, FLOOD, TECHNICAL/WEATHER PROBLEMS TO TRANSPORT, CLOSURE OF PORTS, WEATHER CONDITIONS OR ANY OTHER EVENTS BEYOND OUR CONTROL.
8. Clients are required to have an appropriate Travel/Holiday insurance in force for the duration of the holiday. If the insurance offered by CROSS CHANNEL is not taken, clients must specify details of an appropriate alternative policy giving the necessary cover for all members of the group booked.
9. Whenever possible, any changes to the booking, requested after the written confirmation of booking is sent out to you will be accommodated. Depending on the changes charges could be incurred.
10. The holiday booked cannot be assigned. Only persons named on the booking form are permitted to travel. Pets are not permitted.
11. JURISDICTION: The signature on the booking form constitutes acceptance of a contract on these terms subject to English law and the exclusive jurisdiction of the English courts.
12. COMPLAINTS PROCEDURE: If you consider you that you have cause for complaint whilst in France, the complaint must be notified to our representative in the first instance. Unresolved complaints must be sent in writing to CROSS CHANNEL within 7 days of arrival back in the U.K.
13. LIABILITY: CROSS CHANNEL'S liability shall be limited to the cost of the holiday as specified on the booking form overleaf.
14. LUGGAGE: All items of luggage are the responsibility of the client. Cross Channel cannot be held responsible for the client's belongings during loading and unloading of the trailer.
15. LATENESS: Clients must accept responsibility for him or herself and their party to arrive at the meeting place on time, in the event of lateness, if the driver decides to leave Cross Channel will not be liable.

Si Haldane: 0208 309 1009 - Evenings
Jon Haldane 01634 880770 - 9am -6pm

www.crosschannelcarping.co.uk

Cross Channel Carping, 165 Burnt Oak Lane, Sidcup, Kent, DA15 9BW.



CrossChannelCarping
french carping made easy!